

Microsoft Teams Phone

Why haven't you adopted the technology yet?

Solutions for Success Education Series

Solutions for **Success**



POINT ALLIANCE

Agenda

- About Point Alliance
- Microsoft Teams Phone
- Microsoft Teams Phone Licensing
- Live Demo

Point Alliance

- Microsoft Gold Partner with 11 Competencies
- 100% Microsoft Certified Team
- pointalliance.com/companyprofile

Microsoft
Partner



Gold Application Development
Gold Application Integration
Gold Cloud Productivity
Gold Data Analytics



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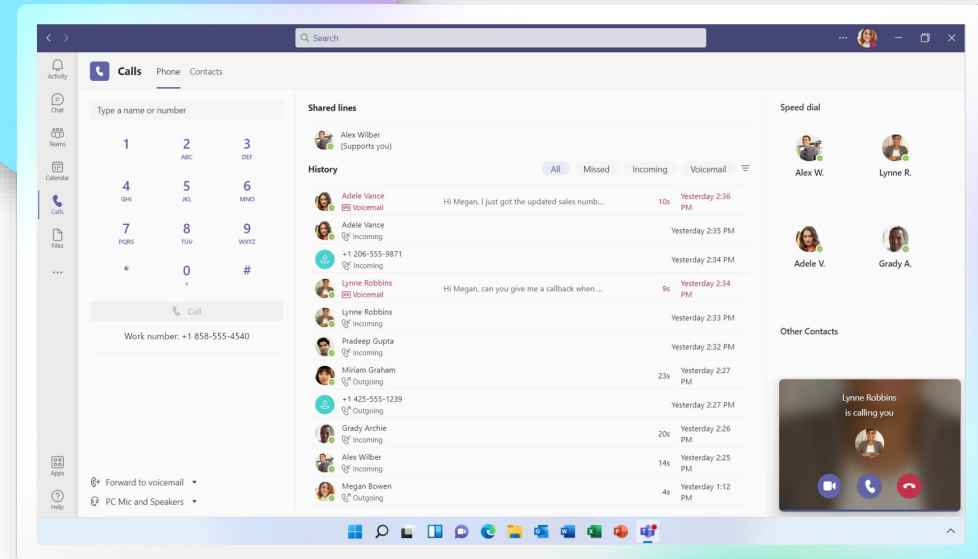


What is Microsoft Teams Phone?

- Microsoft Teams Phone is a cloud-based phone system that is fully integrated with Microsoft Teams.
- Key Features:
 - Unified communications
 - Easy collaboration
 - Cost-effective
 - Seamless integration with other Microsoft Office 365 applications
 - Highly customizable
 - Enterprise-level security
 - Mobile access to all features

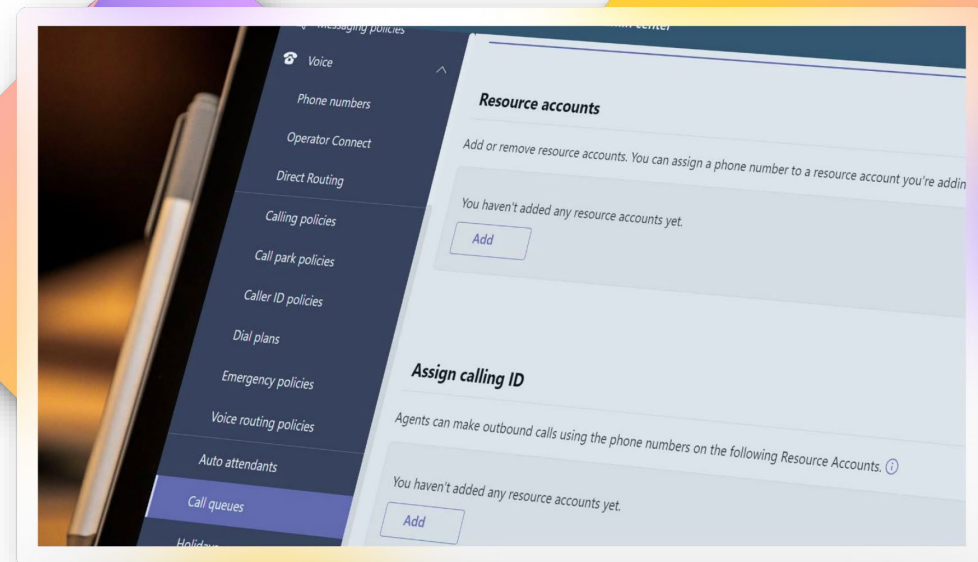
Basic call control

- Make and answer calls
- Merge calls
- Transfer calls between devices
- Transfer and ring back
- Access your voicemail
- Transcribe your calls



Advanced call control

- Auto attendant
- Call queues
- Voice-enabled channels
- Screen pop



PSTN calling

- Operator Connect
- Teams Phone Mobile
- Direct Routing
- Microsoft Teams Calling Plans

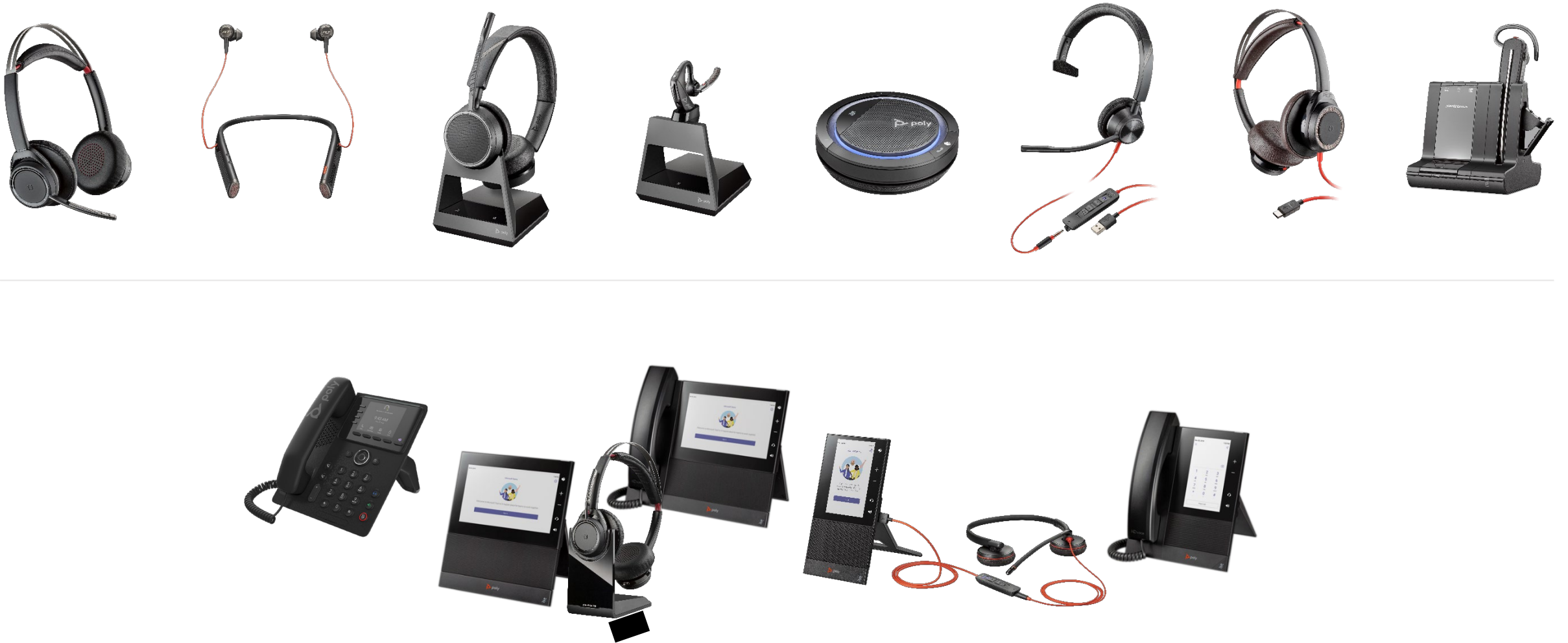


Devices

- Desk phones and Teams displays
- Headsets
- Speakerphones



More Choices for the Way You Work



Microsoft Teams Phone Licensing

- Microsoft Teams Phone Standard
- Microsoft Teams Phone with Calling Plan
- Microsoft 365 E5

Microsoft Teams Phone Standard

- Cloud-based phone system
- Make and receive voice and video calls over PSTN or an internet connection
- Join calls from a range of devices and seamlessly transfer calls between devices
- Add operator PSTN service with Operator Connect or Direct Routing
- Integrate mobile calling plans with Operator Connect Mobile
- 99.99% uptime SLA

Microsoft Teams Phone with Calling Plan

- Everything included in Teams Phone Standard
- Phone number and PSTN service from Microsoft
- Inclusive of domestic calling

Microsoft 365 E5

- Everything included in Teams Phone Standard
- Productivity apps and services
- Enterprise-grade security and compliance

Microsoft is a recognized Leader in UCaaS

- Microsoft is positioned as **highest** for “Ability to Execute” and furthest for “Completeness of Vision” in the 2022 Gartner Magic Quadrant for Unified Communications as a Service, Worldwide.
- According to new research by GigaOm, Microsoft has the **highest** average score for voice quality—with network and server uptime at par with competitors—and offers competitive service level agreements with generous service credits.

Live Demo

GET STARTED

Phone in Microsoft Teams

 Microsoft Teams

 Microsoft Teams

Upcoming S4S Webinars

- Third Tuesday of Each Month
- pointalliance.com/events

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