

What's New in Microsoft Teams Microsoft Inspire 2023

Solutions for Success Education Series

Solutions for **Success**



POINT ALLIANCE

Agenda

- About Point Alliance
- Microsoft Inspire 2023 Announcements

Point Alliance

- Microsoft Modern Workplace Solution Designation
- Microsoft Gold Partner with 11 Competencies (legacy)
- 100% Microsoft Certified Team
- pointalliance.com/companyprofile



Modern Work



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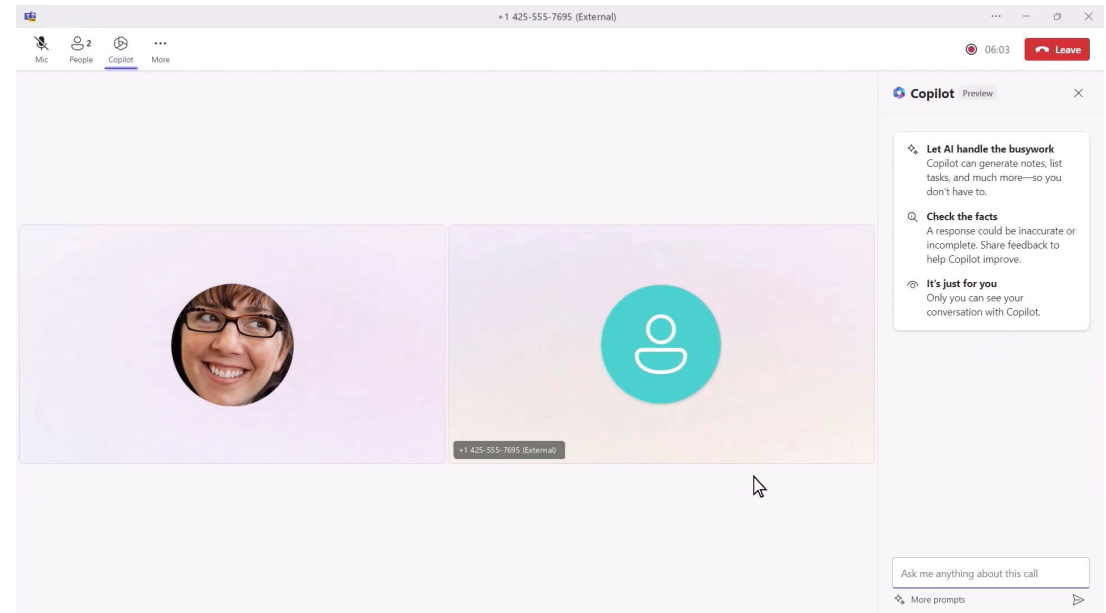


Inspire 2023 Announcements

- Microsoft 365 Copilot in Microsoft Teams Phone
- Microsoft 365 Copilot in Microsoft Teams chat
- Collaborative Notes in Microsoft Teams Meetings
- Shared Microsoft Teams Phone Calling
- Enhanced Search
- Chat embedded in Microsoft Edge browser
- Teams Phone Mobile availability expands to new markets

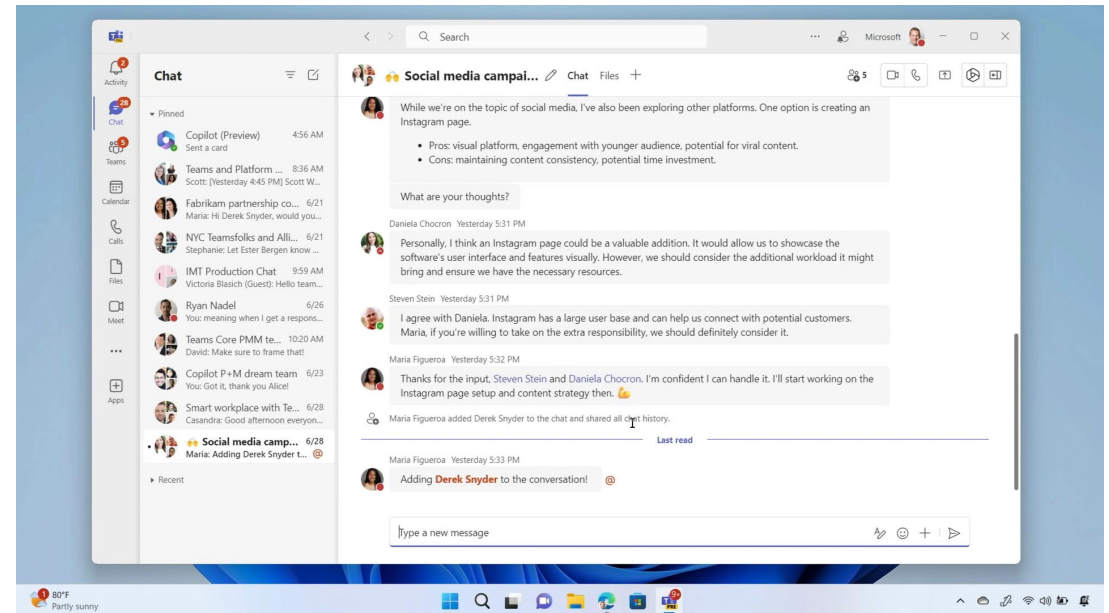
Microsoft 365 Copilot in Microsoft Teams Phone

- As part of the next wave of generative AI for Teams, Microsoft is incorporating advanced AI capabilities to unscheduled calls in Teams.
- Copilot in Teams Phone can quickly generate call summaries, capture action items, and lets users ask questions about the conversation which Copilot can answer.
- By automating tasks that can be distracting, Copilot helps users stay focused and engaged during a call.
- Copilot in Teams Phone will work for both VoIP and PSTN calls and is now available to customers participating in the Microsoft 365 Copilot Early Access Program.



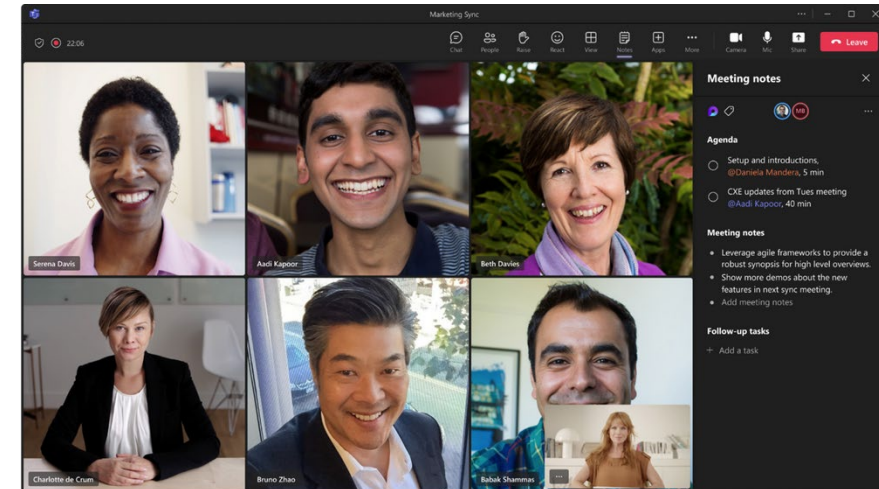
Microsoft 365 Copilot in Microsoft Teams chat

- With Copilot in Teams chat, you can quickly synthesize key information from your chat threads – allowing you to ask specific questions (or use one of the suggested prompts) to help get caught up on the conversation so far, organize key discussion points, and summarize information relevant to you.
- Copilot reduces the effort of managing different chats and helps you spend more time on the things that matter, without interrupting the flow of your work.



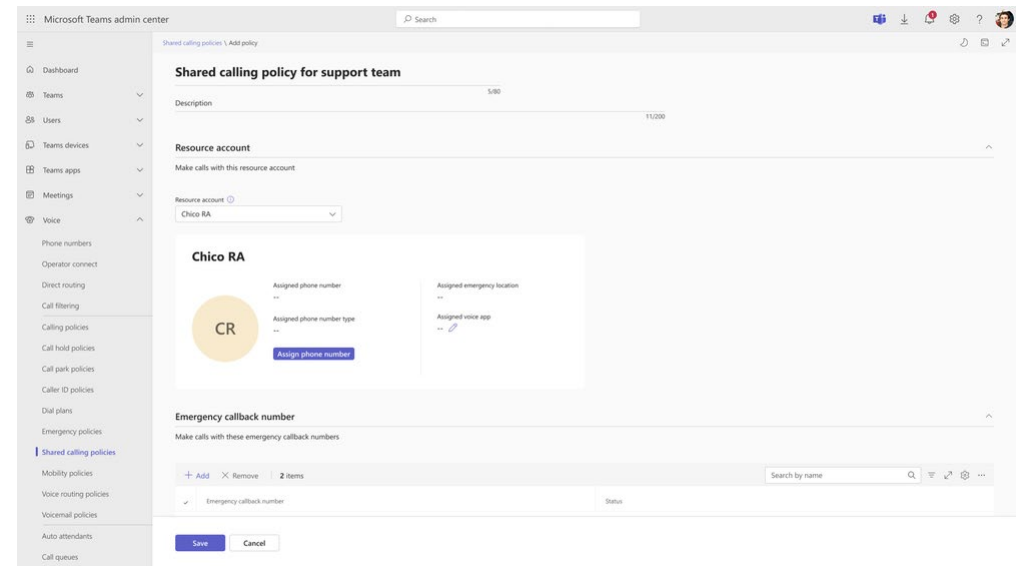
Collaborative Notes in Microsoft Teams Meetings

- Online meetings are more effective with Collaborative notes. Shortly, meeting attendees can co -create and collaborate in real time on the meeting agenda, notes, and follow -up tasks.
- These capabilities are now integrated across Teams, Loop, Planner, To Do, Office.com, and OneDrive for Business. Collaborative notes are a Loop component and always stay in sync regardless of how many places they live in and can easily be copied and shared in chats, group chats, emails, and other documents.
- Similarly , when participants are assigned a task in the meeting, an email notification is sent, and the task is automatically synced with To Do and Planner. Access Collaborative notes in the calendar invite 'Details' tab, the 'Notes' button during the meeting, and under the 'Recap' tab after the meeting.



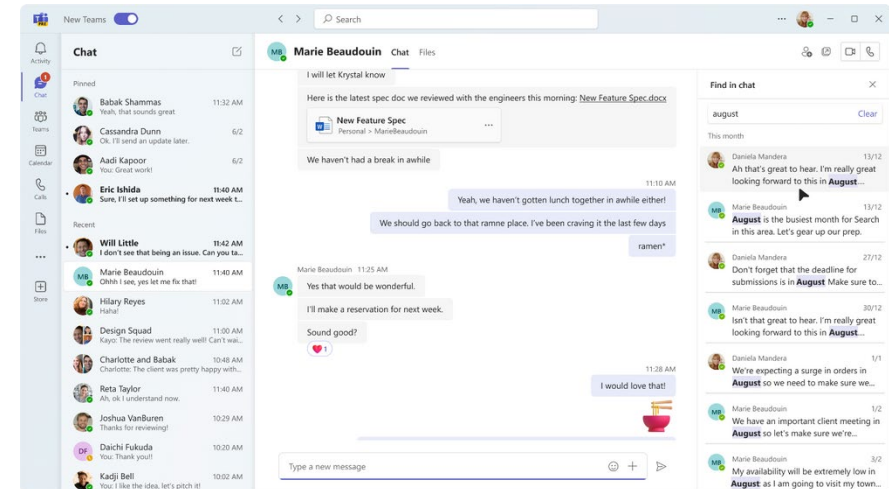
Shared Microsoft Teams Phone Calling

- Microsoft continually helping IT departments simplify the management of Teams Phone deployments and save costs.
- Shared calling allows admins to enable groups of users to make and receive PSTN calls using a shared phone number and calling plan.
- With shared calling, a single phone number and calling plan can be shared across a team of users licensed for Teams Phone, either through E5 or Teams Phone Standard.
- Shared calling will be available in later in the quarter.



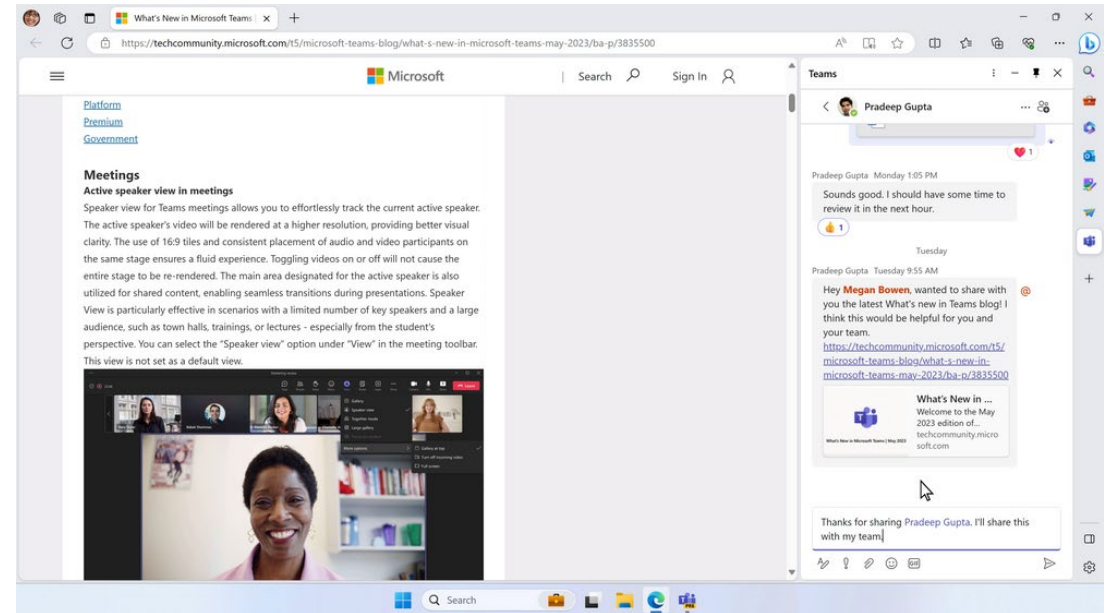
Enhanced Search

- Sifting through multiple posts and conversations in your chat and channels to find the content you need can be time consuming.
- An improved search experience makes it possible to find your content quickly. Use CTRL+F keyboard shortcut to display the search window 'Find in chat' or 'Find in channel', type in the key word in the search window and results pertaining to the specific chat or channel will be displayed on the right side of the screen.
- Selecting the search result that meets your needs takes you to that message, gaining greater context.
- This will be generally available by the end of the year.



Chat embedded in Microsoft Edge browser

- When opening a webpage link from your Teams chat using Microsoft Edge, the chat window will follow you to the Edge browser so you can view the content and chat side-by-side and continue the conversation.
- You can access your recent chats and start new chats directly from an embedded chat pane in the Edge sidebar, removing the need to switch back and forth between apps.
- This feature will be generally available later this year.



Teams Phone Mobile availability expands to new markets

- Teams Phone Mobile, a mobile -first, enterprise -grade calling solution that lets you enable your mobile workforce to use a single, business -provided mobile number as their Teams Phone number, unlocking new capabilities and increased efficiency.
- Teams Phone Mobile is currently available in US, Canada, Germany, Sweden, and Switzerland, and will be available later this year in Denmark and Norway with Telia and in Liechtenstein with Swisscom.

Teams Phone Mobile expansion

Generally available



Coming soon



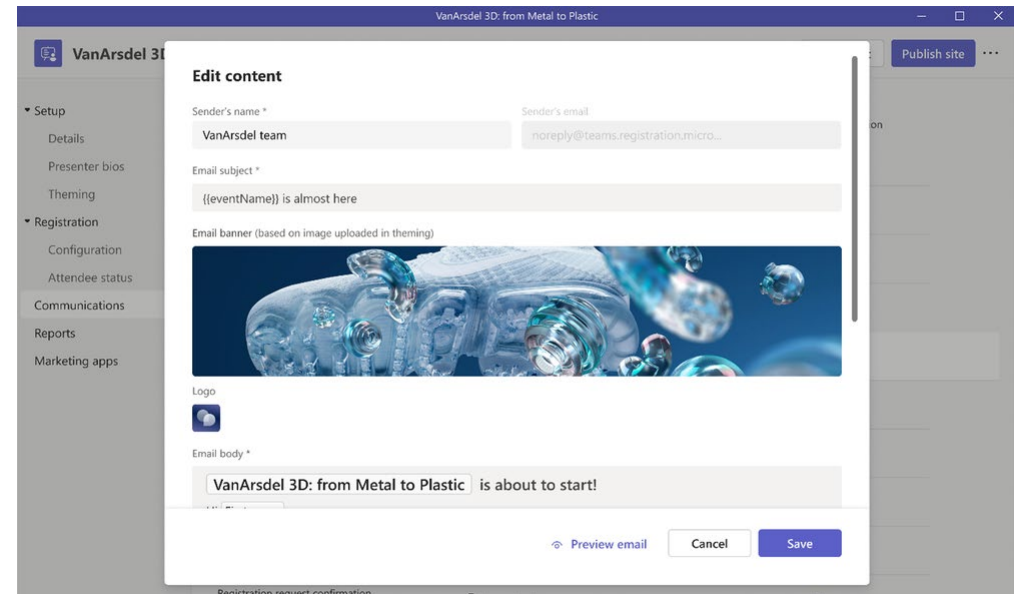
+ Additional markets and operators

Inspire 2023 Announcements (Teams Premium)

- Advanced Webinars - Email customization

Advanced Webinars - Email customization

- Organizers can edit and customize webinar communications including registration confirmation, cancellation, reminder email, attendee in waitlist, and more.
- You can edit the sender's name, subject line, add a tailored banner and logo, and update the body of the email.
- For reminder emails, you are also able to customize when the email is sent.



Upcoming S4S Webinars

- Third Tuesday of Each Month
- pointalliance.com/events

25 JUL 2023 11:30 AM	SOLUTIONS FOR SUCCESS EDUCATION SERIES What is new in Microsoft Teams and how to collaborate more effectively 🕒 30 MINUTES Read More	19 SEP 2023 11:30 AM	SOLUTIONS FOR SUCCESS EDUCATION SERIES Azure DevOps Setup and Best Practices 🕒 30 MINUTES Read More
17 OCT 2023 11:30 AM	SOLUTIONS FOR SUCCESS EDUCATION SERIES Microsoft Dynamics 365, are you using a true CRM? 🕒 30 MINUTES Read More	21 NOV 2023 11:30 AM	SOLUTIONS FOR SUCCESS EDUCATION SERIES Transition from on-premises servers to Azure. Where do I start? 🕒 30 MINUTES Read More

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